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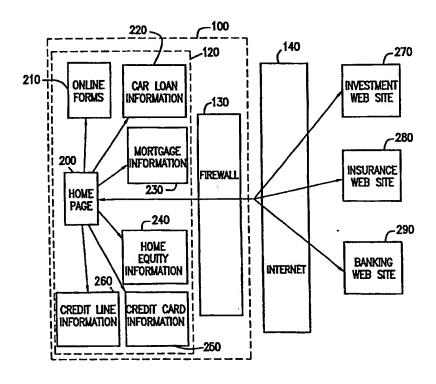
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### (54) Title: CORPORATE INTRANET BANKING SYSTEM AND METHOD

### (57) Abstract

A HyperText Markup Language Workplace Financial Services (HTML) software application installed on an intranet of a corporate customer of a banking institution. The HTML application provides the employees of the corporation with access to a full suite of the bank's retail financial services from their Personal Computers (PCs) on their desks at their workplace. The HTML application provides access to transactional online banking, discount brokerage, investment services, insurance, credit and loans. The present invention allows employees to fill out account application forms online, print out and sign the forms and apply for accounts by mail or fax. An application for an account can also be electronically submitted directly to the bank using digitized signatures and digitally signing the electronic application forms. Similarly, online provided applications for credit cards, lines of credit, auto loans, home equity loans, and first mortgages can be submitted to the bank ei-



ther electronically through the public Internet or by facsimile or mail.

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### CORPORATE INTRANET BANKING SYSTEM AND METHOD

### FIELD OF THE INVENTION

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The present invention generally relates to online systems and methods for providing and marketing financial services, and more particularly to a system which is installed and operated on an in-house network of a corporate customer of the financial service provider.

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### **BACKGROUND OF THE INVENTION**

Conventionally, marketing of banking services to employees of corporations is accomplished through direct mailing, onsite enrollment programs and through branch fulfillment operations. Although these methods of establishing new accounts have proven somewhat successful, they each suffer from drawbacks in the areas of convenience, availability and accessibility. Although it is believed that many of the employee's would like to open bank accounts with a bank who has a relationship with the corporation, the signup procedures are often confusing, cumbersome and time consuming.

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### SUMMARY OF THE INVENTION

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The present invention includes a HyperText Markup
Language Workplace Financial Services (HTML) software application (a
home page) which is installed on an intranet of a corporate customer of a
banking institution. The HTML application provides the employees of the
corporation (who can be current or potential customers of the bank) with
access to a full suite of the bank's retail financial services from their
Personal Computers (PCs) on their desks at their workplace. This access is

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convenient, always available and easily accessible. The HTML application provides access to transactional online banking, discount brokerage, investment services, insurance, credit & loans, and any other services or product providers with which the financial institution has developed a relationship.

In one embodiment of the present invention, the HTML application provides online applications for Demand Deposit Accounts (DDA) which allow employees to fill out the forms online, print them and apply for DDAs by mail or fax. In an alternative embodiment, an application for DDAs is electronically submitted directly to the bank. Similarly, applications for credit cards, lines of credit, auto loans, home equity loans, and first mortgages are submitted electronically through the public Internet connection to a web site maintained by the bank. Alternatively, all of these applications can be filled out online, printed and submitted in hardcopy form through traditional channels of delivery (e.g., mail, overnight courier or facsimile) or through branch fulfillment.

### BRIEF DESCRIPTION OF THE DRAWINGS

For the purposes of illustrating the present invention, there is shown in the drawings a form which is presently preferred, it being understood however, that the invention is not limited to the precise form shown by the drawing in which:

Figure 1 illustrates a system according to an embodiment of the present invention;

Figure 2 depicts the HTML links provided by the present invention:

Figure 3 is a screen print of the home page according to one embodiment of the present invention;

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Figure 4 is a screen print of the home page according to a second embodiment of the present invention;

Figure 5 is a screen print of the home page according to a third embodiment of the present invention;

Figures 6-12 illustrate some of the online forms made available by the present invention;

Figure 13 is a flow chart describing the method of the present invention for application processing; and

Figure 14 is a flow chart describing the an automated method of application processing.

### **DETAILED DESCRIPTION OF THE INVENTION**

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Figure 1 illustrates a system according to the present invention. Employee workstations 110a - 110n are coupled to a 15 corporation's intranet 120 within the corporate customer's facility 100. Although the facilities of the corporation may be widespread throughout the country or world, groups of employee workstations 110a-110n are typically coupled to a network at a local facility. The networks can either be Local Area Networks (LANs), Wide Area Networks (WANs) or any other type of network which interconnects workstations 110a-110n to each 20 other and common computing resources (databases, storage, communication devices...). The various facilities of the corporation have been generalized into the single facility 100 illustrated in Figure 1. Furthermore, the networks at the various corporate facilities have been 25 illustrated in Figure 1 as being interconnected into a network known as an intranet 120. The intranet 120 depicted in Figure 1 generally represents all of the corporation's networks, but the system of the present invention also works on a local level where the facility 100 is a single corporate facility and the intranet 120 is a single LAN.

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The employee workstations 110a-100n are typically Personal Computers (PCs) but could also be more advanced graphic workstations or simpler Personal Digital Assistants (PDAs) or an Internet workstation through which an employee of the corporation can connect to the intranet 120. In the preferred embodiment of the present invention, the workstations 110a-110n employ a Graphical User Interface (GUI).

Most corporations today provide the capability for their employees to connect to the Internet 140. Typically, this connection to the Internet 140 from the corporation's intranet 120 is accomplished through a firewall 130. The firewall 130 is a security device well known in the art which prevents unauthorized parties from gaining access from the public Internet 140 back into the corporation's intranet 129.

Element 150 in Figure 1 represents the facilities of the banking institution. Similar to the corporate customer facility 100, the bank's systems are connected to the Internet 140 through a firewall 160. As will be further described below, the bank maintains a server 170 upon which a bank web page (or pages) are hosted. In an alternative embodiment of the present invention, the bank's web page(s) can be hosted on a server owned and maintained by the bank or a third party. In a preferred embodiment of the present invention, a second firewall 180 is constructed which provides additional protection for the internal systems 190 of the bank. The internal systems 190 contain extremely confidential and proprietary data (e.g., customer's account information) which requires additional protection from unauthorized access.

Figure 2 depicts an embodiment in which the HyperText Markup Language (HTML) application of the present invention is installed on the intranet 120 of the corporation. As previously described, the intranet 120 could also be a local network to which the employees are connected. Furthermore, an alternative embodiment, the HTML

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application can be installed directly on each of the employees' workstations (110a-110n in Figure 1). The HTML application consists of a home page 200 and several other pages 210-260 which are linked to the home page through means well known skilled in the art. In a preferred embodiment of the present invention, an icon representing the home page 200 appears on the desktop screen of the employees' workstations (110a-100n). By selecting (clicking on) the icon, the HTML code for the home page is executed and the employee is presented with home page on the display monitor of the workstation (110a-110n). Figs. 3-5 represents three examples of home pages 200 which could be used in an implementation of the present invention.

Figure 3 represents a home page 200 which would typically be used for information regarding workplace financial services, home page 200 depicted in Figure 4 is used for personal financial services, while home page 200 depicted in Figure 5 is used for small business services. The home pages 200 illustrated in Figs. 4 and 5 would be installed on the personal computer of an individual or small business owner respectively.

As seen in Figure 2, the home page 200 provides links to several other pages 210-260 which provide the employee with various kinds of information and functional capability. The various additional pages 210-260- depicted in Figure 2 are illustrative of the types of information and functionality which can be provided by the present invention and are not intended to limit the present invention to the specific information or functionality illustrated in this Figure In the embodiment shown in Figure 2, the various pages 210-260 are illustrated as being hosted on the network 120 of the corporation. Alternatively, these pages 210-260 could be hosted directly on the employee's workstation (110a-110n in Figure 1) or on the server 170 of the bank (see Figure 1). If the pages 210-260 are hosted on the bank's server 170, the employee must

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access these pages 210-260 through the Internet 140. If the corporation does not provide Internet access to the employees at the workplace, the embodiment depicted in Figure 2 is preferred (less the Internet 140 link illustrated in this Figure).

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As illustrated in Figure 2 and Figures 3-5, the additional pages 220-260 linked to the home page 200 provide the employee/user with information related to the services offered by the financial institution. These services include automobile loans, credit cards, credit lines, mortgages, home equity loans, online trading, insurance and investment services. In order to received detailed information about these services or actually view and manipulate existing accounts, the employee selects an icon on the home page 200 which links the employee through the Internet 140 and to the Internet site (e.g., 270-290) of the service provider. In the case of online banking, the employee would be linked to the online banking site 190 of the banking institution.

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One significant flexibility of the present invention is that it allows the links (e.g., 270-290) and the informational pages (220-260) to be tailored for each corporation and even for different geographic areas. For example, if a corporation uses a particular investment provider for servicing its 401K program, the home page 200 can include a link to that investment provider's Internet site so that employees can view and maintain their 401K accounts. The financial institution might also offer special rates to the employees of a particular corporation, for example on car loans. The informational page (e.g., 220) can be tailored to the rate being offered to the employees of that corporation.

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The home page can be further tailored to particular geographic areas. For example, large multinational banks have operations throughout the world. The Japanese branch of this bank will offer different services than will the United States branch or the United Kingdom branch.

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Using the same basic structure of the present invention, the home page 200, informational pages 210-260 and the external links 270-290 can each be tailored to the types of services offered in a particular geographic area.

One of the most significant functions provided by the present invention is the online application forms page 210. Through this page, the employee of the corporation can view, fill out and print the forms required to open new accounts such as Demand Deposit Accounts (DDA) savings accounts. Figs. 6-12 illustrate a sample of the various forms which are available to the employee on his desktop. For example, Figs 6 and 7 together constitute the application form for a DDA. Figure 8 depicts an online form for the issuance of a Payment order. Figure 9 illustrates a form for transferring of funds. Figure 10 shows a Personal Signature Card form. Figure 11 is an Authorization for Direct Deposit. Figure 12 is an example of an online U.S. government for, in this case a W-8 form for tax withholding. Further forms can include auto loan application forms, credit card application forms, mortgage applications, credit line applications or home equity applications.

In regard to opening accounts or applying for loans, the online forms of the present invention provides a significant capability which is previously unknown in the art. Prior to the present invention, an employee of the corporation was required to either visit a physical branch of the bank, attend a local sign up promotion event, or engage in a lengthy traditional back and forth communication with the bank in order to open an account. In one embodiment of the present invention, the employee fills out the application forms online, prints them out, signs the printed out forms in the appropriate locations and forwards the signed forms to the bank via facsimile or mail with copies of the appropriate identification papers (e.g., driver's license, employee photo identification, current paystub

...). The procedure conducted by the bank in processing the employee's application is described in detail below.

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Due to current banking regulations, the employee must physically sign an application for a new account and a sign a signature card and fax or mail the physically signed documents to the bank. In the future it is anticipated that this regulation will be changed such that digitized signatures and digitally signed applications will satisfy the regulation. When this regulation change occurs, the system of the present invention provides the employee with the ability to affix his or her digitized signature to the application and signature card, digitally sign the application, and then forward the completed application electronically to the bank. In this scenario, the employee fills the required information on the online application form, affixes his or her digitized signature to the application and signature card (if required) and then electronically forwards the completed application to the bank via the Internet. Until the regulation change described above occurs, this feature of the present invention is not used and the novel mail/fax transmission of the online application is employed.

Methods for obtaining and incorporating a digitized signature are well known in the art. A digitized signature is essentially an electronic image (bitmap) of the employee's physical signature. The digitized signature can be captured by several methods including optically scanning a paper which includes the physical signature or having the employee "sign" on a digitizer tablet. Similarly, methods for digitally signing a document are well known in the art. Digitally signing a document is a security mechanism that typically encrypts an electronic document such that the recipient of the electronic document (i.e. the bank) can be assured that the document originated from the sender (i.e. the employee). A common digital signature method is to use public key/private key

technology. In this method, the sender of the document uses his or her private key to encrypt the document and the recipient uses the public key to decrypt the document. The public key will only decrypt a document that was encrypted using the private key. Therefore, if the public key successfully decrypts the document, the recipient is assured that the sender was the one who encrypted the document using the private key.

Page 220 illustrated in Figure 2 provides the employee with all of the information regarding automobile loan services and products offered by the bank. For example, this page provides the current rates for new or used car loans as well as special promotions being offered for employees of the corporation. Additionally, as described above with respect to the online application forms, page 210 provides the application forms which the employee can fill out online and forward to the bank for processing. Page 220 can also provide links, through the Internet, to web pages (not illustrated) hosted by new and used car dealers or manufacturers.

Page 230 provides the employee with informational material describing first mortgage loan services offered by the bank. For example, this page provides the employee with information regarding the current interest rates, points and other conditions applicable to the first mortgage loans offered by the bank for employees of the corporation. Again, the employee can fill out the required forms online for the mortgage application and forward the completed forms to the bank as described above.

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Page 240 contains information for use by the employee with respect to the home equity loans being offered by the bank. As described above, this page enables the employee to electronically fill out the required forms and forward the completed forms to the bank either through traditional methods (fax or mail) or through the Internet 140. Similarly,

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pages 250 and 260 are information pages regarding credit cards and credit line services offered by the bank. Again, electronic forms are available to the employee which can be filled out and forwarded to the bank.

Figure 2 further illustrates links from the home page 200 on the network 120 to various other web pages 270-290 through the Internet 140. These web pages 270-290 can be hosted by the bank or other entities with which the bank has relationships. Through these web pages 270-290, the employee has available on his/her desktop access to a complete suite of financial services. Additionally, the institution deploying the present invention can develop relationships with other providers of goods or services (e.g., travel services). As a result of these relationships, the deploying institution can provide additional links on the home page 200.

The banking web site 290 can be implemented as illustrated in Figure 1 described above. Once the employee has established an account with the bank and has additionally signed up for online banking services, the employee can conduct his/her banking directly from the employee workstation (110a-110n) right from the employee's desk. As previously described with respect to the Figure 1, the online banking is conducted on an internal system 190 of the bank through firewalls 160 and 190.

Figure 13 illustrates the method for processing the employee's account application at the bank. In step 500, the employees fills out the application forms online and forward the application and other required documents (e.g., identification documents) to the bank. As described above, in one embodiment of the present invention, the employee prints out the completed forms, physically signs the forms, and either faxes or mails the forms along with the below described identification documents to the bank. In the alternative embodiment, the employee affixes his or her digital signature to the forms, digitally signs the application and

electronically transmits the complete application to the bank. Some examples of identification documents are a copy of the employee's driver's license or passport; a copy of the employee's company photo ID; a copy of the employee's most recent paystub; if joint account is to be opened, copy of joint applicant's driver's license or passport. As described above, because of current banking regulations, the employee must physically sign the application papers prior to forwarding them to the bank. Once the regulations change, the present invention enables the employee to use a digitized signature, digitally sign the application papers and electronically forward the complete application to the bank.

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In step 505 the bank receives the complete application package from the employee. In a preferred embodiment, the bank maintains a dedicated facsimile facility which is solely for the receipt of account applications. For example, faxes could be received at a dedicated fax server. Additionally, the facsimile received applications are maintained in electronic form since printing of the application on paper is not required by the present invention. In step 510, the application is prescreened. For applications received by facsimile or otherwise electronically, a customer service representative (CSR) of the bank opens the electronic file containing the application. For mailed applications, the paper applications are delivered directly to the CSR.

Regardless of how the application package is received, the prescreening process that is performed is identical. The prescreening operation is a two step process. In the first step the CSR verifies that all of the documents (forms and identifications) have been received. In a preferred embodiment, the bank also obtains sample copies of the employee identification cards and paystubs. This step is accomplished prior to the acceptance of the employee applications so that the CSR can verify that the identifications submitted by the employees match the

identifications issued by the employer. Furthermore, in a preferred embodiment, the employer has provided the bank with the names and addresses of the employees which can be used to verify the information supplied by the employee. In the second step of the prescreening process, the CSR verifies that all of the required information has been provided on the received forms,

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If there is any problem with missing forms or identifications or missing information (step 515), the CSR directly contacts the employee in order to correct the problem (step 520). Most application packages go through the prescreening process with no problems. Those applications will go on to step 510. The minority that do have problems, however, are individually dealt with. Most problems will occur due to missing information or missing ID. However, other problems could also occur, such as an ID that does not match the official sample or the information. If a problem of any sort does exist, the CSR calls the employee in order to rectify the situation. The CSR explains the problem, and requests that the employee re-send the entire application package with the proper or missing documents and/or information. When the new version of the application is received and is screened to be correct, the application package will continue to be processed.

Once an application package passes through the prescreening process (step 525), it is forwarded onto Centralized Account Support's New Accounts Unit (CAS) (step 530). It is at CAS where the account will actually be opened. Faxed application packages can be transmitted to CAS electronically, being received either as a paper fax or by a fax server. If the application goes into a fax server, it can then be printed out by CAS. In either case, the original fax file received by the bank receiving office is retained at least until notification has been received that the account has been opened (see step 540).

Application packages which were received by mail are forwarded in one of two ways, depending on volume. If the volume is small, the packages can be faxed over to the same fax machine or server to which the faxed applications are sent. The originals will be retained by the bank at least until notification has been received that the account has been opened (see step 540). If the volume of mailed applications is large, faxing the application packages may be too cumbersome and time consuming. In this case, the mailed applications are put in an envelope at the end of each day and sent to CAS overnight. Before the application packages are sent, they are copied, and the bank receiving facility retains the copies at least until notification has been received that the account has been opened (see step 540).

Once the application package is received by CAS, the an account opening procedure illustrated in step 535 is followed. The applicant's information is be submitted to an account verification service such as Chexsystems, which is similar to a credit reporting agency. If a problem is reported by the service, CAS calls the customer to notify them that the account cannot be opened. CAS then notifies the bank receiving office with the names of all rejected account applications.

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The data regarding the application is entered into bank database system for account tracking. Since these accounts are opened with a zero balance, it should be ensured that the account is not be immediately closed, so that the first direct deposit from the employee will not encounter any trouble.

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The account is then assigned to a branch office. The employee can choose the branch to which the account is assigned, or the bank will automatically assign the account to the branch closest to the employee's pace of work or home. A branch is preferably assigned so that if the customer/employee does need to visit a branch, it's assigned branch

will have a copy of the employee's signature card. An order for checks for the employee is also transmitted to the check printing vendor and an order for an ATM card order is generated. The application form and copies of ID are attached to an End of Day Report and stored by CAS. The top half of the signature card is forwarded to the assigned branch as described above. The bottom half of the signature card is sent to a check files signature verification area.

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As illustrated in step 540, CAS provides the bank receiving office with a daily report of all accounts processed each day, including the number of accounts opened, and the number of applications rejected along with the corresponding information. With this information, the bank receiving office notifies the employer of the employee's account number which is then used for direct deposit procedures by the employer (step 545)

A Fulfillment Center in the bank receives the information on each new account opened (step 550). This receipt signal the Center to mail the new customer a fulfillment package which includes the following items: a cover letter thanking them and welcoming them to the bank and informing the customer of its new account number(s); information on when they will receive their checks and ATM card; and the number for Customer Service.

Figure 14 illustrates the embodiment of the application processing method in which the employee electronically transmits the completed application to the bank which receives the electronic application (steps 600 and 610). Again, the prescreening operation is a two step process. In this embodiment though, as compared to the process of Figure 13, software automatically verifies that all of the documents (forms and identifications) have been received. The software compares the supplied identifications and information with that previously received from the employer. In the second step of the prescreening process, the system

verifies that all of the required information has been provided on the received forms.

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If there is any problem with missing forms or identifications or missing information (step 615), the system notifies a CSR who directly contacts the employee in order to correct the problem (step 620). In step 620, the application has been identified as being complete and correct.

The system then automatically executes the above described account opening procedure (steps 635-650) without the need for human intervention. A CSR will only get involved in the process if there is a problem with the employee's history as reported by the verification agency. Using the automated system of this embodiment of the present invention, the bank is able to streamline and expedite the account opening procedure.

Although the present invention has been described in relation to particular embodiments thereof, many other variations and other uses will be apparent to those skilled in the art. It is preferred, therefore, that the present invention be limited not by the specific disclosure herein, but only by the gist and scope of the disclosure.

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### We claim:

1	1. A system for providing information related to financial
2	services on a corporate intranet comprising:
3	a home page of a financial service provider resident on the
4	corporate intranet; and
5	informational pages linked to the home page, wherein the
6	informational pages contain information related to the financial services.
1	2. The system as recited in claim 1, further comprising:
2	at least one link from the home page on the corporate intranet
3	to an Internet site.
1	3. The system as recited in claim 2, further comprising:
2	a corporate firewall on the corporate intranet, wherein the at
3	least one link passes through the corporate firewall.
1	4. The system as recited in claim 2, wherein the Internet site
2	provides financial services or products.
1	5. The eventure of residual in claims 4 subsection the Veterment site.
1	5. The system as recited in claim 4, wherein the Internet site
2	is maintained by a bank and the financial services or products are banking
3	services or products.
1	6. The system as recited in claim 5, wherein the banking
2	services or products include car loans, mortgages, home equity loans and
3	credit card services.

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1	/. The system as recited in claim 4, wherein financial
2	services or products include investment services or products, insurance
3	services or products and banking services or products.
1	8. The system as recited in claim 1, further comprising:
2	electronic forms linked to the home page, wherein the
3	electronic forms are used by employees of a corporation to facilitate the
4	provision of the financial services.
1	9. The system as recited in claim 8, wherein at least one of
2	the electronic forms is a form used to open an account at a financial
3	institution.
	·
1	10. The system as recited in claim 9, wherein the at least one
2	electronic form is filled out online and transferred to the financial
3	institution electronically.
	11. The most on a marked in all in O with an in the set less
1	11. The system as recited in claim 9, wherein the at least one
2	electronic form is filled out online, printed out, physically signed and
3	transferred to the financial institution.
1	12. The system as recited in claim 10, wherein a digitized
- 2	signature is incorporated into the at least one electronic form and the at
3	least one electronic form is digitally signed prior to being transferred to the
4	financial institution.
•	
1	13. The system as recited in claim 8, wherein at least one of
2	the electronic forms is used to apply for a loan at a financial institution.
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T	14. A method for providing information related to infancial
2	services on a corporate intranet comprising the steps of:
3	installing a home page of a financial service provider on the
4	corporate intranet; and
5	linking informational pages to the home page, wherein the
6	informational pages contain information related to the financial services.
1	15. The method as recited in claim 14, further comprising
2	the step of:
3	establishing at least one link from the home page on the
4	corporate intranet to an Internet site.
1	16. The method as recited in claim 12, further comprising
2	the step of:
3	passing the link through a corporate firewall on the corporate
4	intranet.
1	17. The method as recited in claim 15, wherein the Internet
2	site provides financial services or products.
1	18. The method as recited in claim 17, wherein the Internet
2	site is maintained by a bank and the financial services or products are
3	banking services or products.
1	19. The method as recited in claim 18, wherein the banking
2	services or products include car loans, mortgages, home equity loans and
3	credit card services.

- 19 -

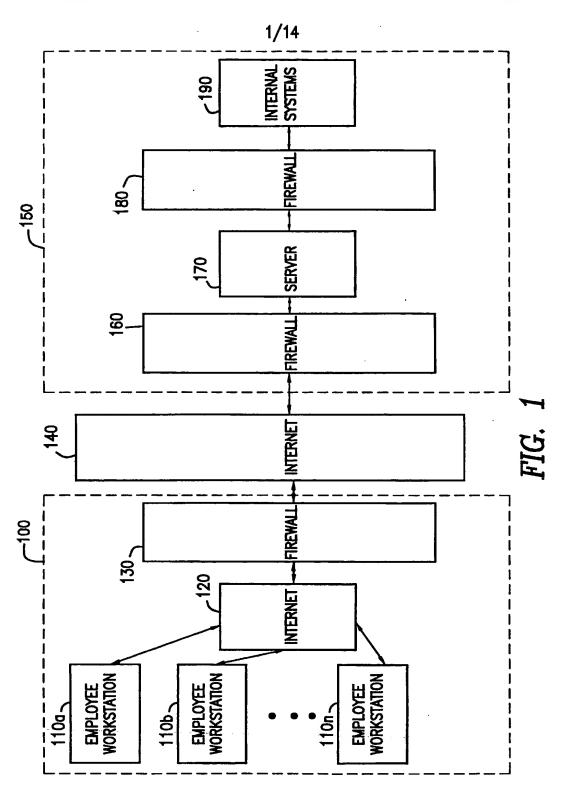
1	20. The method as recited in claim 17, wherein financial
2	services or products include investment services or products, insurance
3	services or products and banking services or products.
1	21. The method as recited in claim 14, further comprising
2	the step of:
3	linking electronic forms to the home page, wherein the
4	electronic forms are used by employees of a corporation to facilitate the
5	provision of the financial services.
1	22. The method as recited in claim 21, wherein at least one
2	of the electronic forms is used to apply for a loan at a financial institution.
1	23. The method as recited in claim 22, wherein the loan is
2	selected from the group consisting of a mortgage, a home equity loan and
3	an auto loan.
1	24. The method as recited in claim 21, wherein at least one
2	of the electronic forms is used to apply for a line of credit at a financial
3	institution.
1 ·	25. The method as recited in claim 21, further comprising
2	the step of:
3	opening an account at a financial institution using at least on
4	of the electronic forms.
<b>-</b>	of the electronic forms.
٦	26. The mostle disconnected to 11: 25: 1 to 2
1	26. The method as recited in claim 25, wherein the step of
2	opening the account further comprises the steps of:
3	filling out the at least one electronic form online; and

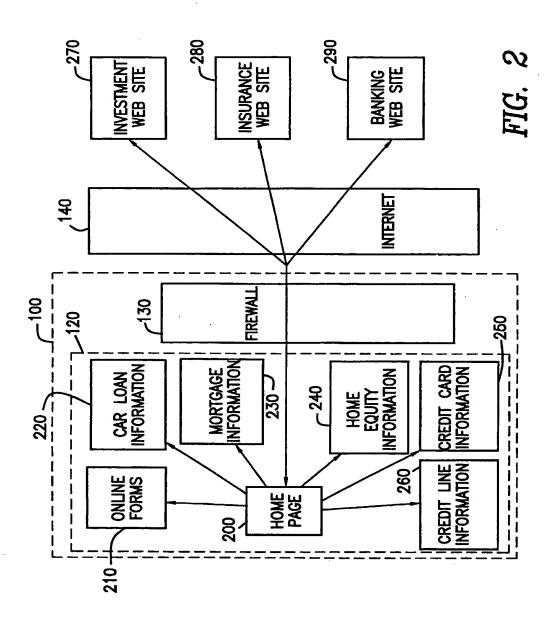
- 20 -

4	transferring the filled out form to the financial institution.
1	27. The method as recited in claim 26, further comprising
2	the step of:
3	digitally signing the at least one electronic form prior to the
4	electronic form being transferred to the financial institution.
1	28. The method as recited in claim 27, further comprising
2	the step of:
3	incorporating a digitized signature into the at least one
4	electronic form prior to the digital signing step.
1	29. The method as recited in claim 25, wherein the step of
2	opening the account further comprises the steps of:
3	filling out the electronic form online;
4	printing the filled out electronic form;
5	signing the printed out form; and
6	transferring the printed out form electronically to the
7	financial institution by facsimile.
1	30. The method as recited in claim 25, wherein the step of
2	opening the account further comprises the steps of:
3	printing the electronic form;
4	filling out the form;
5	signing the filled out form; and
6	transferring the filled out form electronically to the financial
7	institution by facsimile.

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1	31. The method as recited in claim 25, wherein the account
2	is a credit card account.
1	32. The method as recited in claim 25, wherein the account
2	is a direct deposit account.





SUBSTITUTE SHEET (RULE 26)

CHASE	THE RIGHT RELATIONSHIP IS EVERYTHING

<u>WORKPLACE</u> FINANCIAL SERVICES

SPECIAL OFFERS FOR COMPANY NAME EMPLOYEES.

>UP TO \$500 OFF MORTGAGE CLOSING COSTS. >\$250 CLOSING REBATE ON HOME EQUITY LINES OF CREDIT

CREDIT & LOANS

### INSURANCE & INVESTMENTS

APPLY FOR AUTO LOAN	INSURANCE
APPLY FOR CREDIT CARD	CHASE VISTA FUNDS
APPLY FOR CREDIT LINE	CHASE INVESTMENT SERVICES
APPLY FOR HOME EQUITY LOAN	ONLINE TRADING
APPLY FOR MORTGAGE	ONLINE TERM LIFE QUOTE

>RETURN TO HOMEPAGE

FIG. 3

CHASE

THE RIGHT RELATIONSHIP IS EVERYTHING

PERSONAL FINANCIAL SERVICES

WELCOME TO CHASE ON LINE... ADDING CHASE TO YOUR DESKTOP CUSTOMIZED ESPECIALLY FOR (NAME OF CUSTOMER)

>FREE BETTER BANKING. CHECKING & SAVINGS FOR 1 YEAR! >AND, FOR A LIMITED TIME, EMPLOYEES WHO APPLY WITH ONLINE ACCOUNT APPLICATION WILL RECEIVE \$25

OPEN A CHECKING ACCOUNT NOW!	SPECIAL DISCOUNTS
FINANCIAL SERVICES	INFORMATION & OTHER SERVICES
CURRENCY TO GO	EASY WAYS TO BANK @ CHASE
CHECKING & SAVINGS	HOW TO USE THIS SITE
ONLINE BANKING	CONTACT CHASE FOR HELP
CREDIT & LOANS	CHASE.COM
INSURANCE & INVESTMENTS	CHASE PRIVACY POLICY

BEST WITH NETSCAPE OR IE 4.0 OR HIGHER

FIG. 4

CHASE

THE RIGHT RELATIONSHIP IS EVERYTHING

SMALL BUSINESS FINANCIAL SERVICES

# WELCOME TO YOUR WORKPLACE BANK... CUSTOMIZED ESPECIALLY FOR EMPLOYEES OF

### COMPANY HERE

>FREE BETTER BANKING. CHECKING & SAVINGS FOR 1 YEAR! >AND, FOR A LIMITED TIME, EMPLOYEES WHO APPLY WITH ONLINE ACCOUNT APPLICATION WILL RECEIVE \$25

OPEN A CHECKING ACCOUNT NOW!	EMPLOYEE DISCOUNTS
FINANCIAL SERVICES	INFORMATION & OTHER SERVICES
CURRENCY TO GO	EASY WAYS TO BANK @ CHASE
BUSINESS CHECKING & SAVINGS	HOW TO USE THIS SITE
BUSINESS ONLINE BANKING	CONTACT CHASE FOR HELP
BUSINESS CREDIT & LOANS	CHASE.COM
INSURANCE & INVESTMENTS	CHASE PRIVACY POLICY

BEST WITH NETSCAPE OR IE 4.0 OR HIGHER

FIG. 5

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CHASE
THE RIGHT RELATIONSHIP IS EVERYTHING
WORKPLACE
FINANCIAL SERVICES
RELATIONSHIP ACCOUNT APPLICATION COMPLETE INFORMATION ONLINE. THEN SIGN AND DATE AT EACH LINE MARKED "X" AFTER PRINTING.
1. TYPE OF ACCOUNT YOU ARE APPLYING FOR CHASE BETTER BANKING •
WHICH TYPE OF SAVINGS DO YOU WANT? HIGH YIELD !
CLICK HERE IF YOU WANT: THE NEW ENHANCED CHASE ONLINE BANKING
2. YOUR NAME (AS IT WILL APPEAR IN THE ACCOUNT TITLE)
LAST NAME FIRST NAME MI STREET ADDRESS (NO. P.O. BOX)  APT# CITY STATE ZIP CODE YEARS THERE HOME PHONE
EMPLOYER EMPLOYER ADDRESS CITY
STATE ZIP CODE YEARS THERE OCCUPATION BUSINESS PHONE
EMPLOYEE ID# DATE OF BIRTH SOCIAL SECURITY # MOTHERS MAIDEN NAME
3. JOINT APPLICANTS INFORMATION (REQUIRED FOR JOINT APPLICANTS)JOINT ACCOUNT O YESO NO
IF YES: LAST NAME OF JOINT ACCOUNT HOLDER FIRST NAME OF JOINT ACCOUNT HOLDER MI
STREET ADDRESS APT# CITY STATE ZIP CODE
DATE OF BIRTH SOCIAL SECURITY # MOTHERS MAIDEN NAME 4. STATEMENT FORMAT
YOU WILL RECEIVE IMAGE COPIES OF YOUR PAID CHECKS WITH YOUR ACCOUNT STATEMENTS UNLESS YOU CHOOSE A DIFFERENT FORMAT LISTED BELOW:
PLEASE CHOOSE ONE IMAGE V PLEASE CHOOSE ONE CATEGORICAL V OPTIONAL: LARGE TYPE (FOR CUSTOMERS WITH SPECIAL READING NEEDS) STATEMENT MAILED TO: HOME V
5 BANKING CARD YOLL WANT TO OPEN

FIG. 6

Choose one of the	rollowing to request the	CHASE	BANKING CAR	ID			
Please include you	ur Continental OnePass N	Number if	applying for (	Chase Contin	nental Debit Car	d:	
8. Authorization							
that will be mailed ssued one and un owned, can be acc	ne accounts and services to me for these accounts derstand that eligible accessed by the Chase Bar d others I have told you ( ninate fees.	s and serviceunts ma nking Care	vices. If I do ( ay be linked to d or by Banki	not have a Cl o it. These ling ng by Teleph	hase Banking C nked accounts, one. I understa	ard, I requi whether sire and that cer	est that I be ngly or jointly- tain accounts I
and correct. You of consumer credit research to consumer credit research to consumer any consumer any consumer which furn	i agree that any informati or any other Chase busin eports and exchange cred you may extend to me o amer credit report was re ished the report. Chase a copy of this agreement	ness may dit informa or for any equested a may also	rely on this in ation in conne other legitima and, if so, the verify my em	formation. I ction with thi te business   name and th ployment, pa	agree that you is agreement an purpose. If I recommend address of the address of the age, assets, debts	may obtain d any upda quest, you v e consume a and refer	and use ate, renewal or will inform me r reporting
others, including in	nd your affiliates sharing nformation that may be used to otherwise in accordance	sed to off	er banking in:	surance and	investment prod	lucts to me	
statements. If i se that the account s	r No Checks with State lected the Check Imagin statement will contain info enabling reconciliation o n original checks.	g option, ormation a	I agree to rec bout each ch	eive images ( eck paid, incl	(front only of my luding check nu	paid chec mber, dolla	ks). I understar ir amount and
X Signature			Date	:			
X Signature				:			
and that (2). I am have not been not failure to report all signer has in fact underreporting, pla	perjury, I certify that (1) not subject to backup wit ified by the Internal Revi interest or dividends or been notified by the IRS ease strike out the appro-	thholding enue Serv (c) the IR: that signe priate phr	either becaus vice (IRS) that S has notified er is subject to	e: (a) I am e: I am subject me that I am backup with certification	empt from back to backup with no longer subj nholding due to n).	k up withho holding as ect to back	elding, or (b) t a result of a up withholding
X Signature			_		<del> </del>	-	
X Signature				Date:_		-	
paystub to Chase	ted Account Forms with I Workplace Financial Se ork, NY, 1004-0199.						
If this is a joint a	pplication, you must al	so includ	le copies of	oint applica	ınt's Drivers Li	cense or P	assport.
			right relations Chase Manh		hing. Patent Pending		
FOR BANK USE	Copyright ©						
	Copyright ©	1999 The	Chase Manh	attan bank. F			ECA:

FIG. 7

\* it : )

### 8/14

Complete information online. Then sign and date at each line marked "X" after printing

Security procedure Agreement For Fax Issuance of Payment Orders

### **Dear Values Customer:**

The Chase Machallas Donle

By reading, signing and returning this document to us, or by issuing payment orders to us subsequent to your receipt of this letter, you agree to the terms of this letter.

ISSUANCE OF INSTRUCTIONS: If you issue a payment to us, by telecopier (fax), then the conditions of our Transfer Application, a copy of which will be sent to you with your "Welcome Letter", will apply. When you issue instructions, by fax, we ask that you transmit to us the face of the transfer Application, properly completed and signed. If you do not have a Transfer Application, the instruction should be sent on Company letterhead with specific instructions on how to process the transfer.

REPETITIVE PAYMENT ORDERS: You may make arrangement with us, if you desire, for the processing of repetitive payment orders, i.e., payment orders in which your account to be debited, the name and ABA routing number of the beneficiary's bank (and intermediary bank, if applicable) and the name and account number of the beneficiary are pre-established, and in which only the dollar amount and the date of execution are variable. This pre-established information must be supplied to us in writing.

SECURITY PROCEDURE: As a general matter, we shall verify the authenticity of payment orders issued in your name, which exceed dollar thresholds from time to time established by us, by receipt of a tested telex, by call-back to you (or a designated person authorized by the account signer) at the telephone number in our records or as provided below. We shall be authorized to accept verbal confirmations which we believe to be genuine. Telephone number changes for call-backs must be provided to us in writing. We may, but we shall not be obligated to, record telephone call-backs. We shall not be responsible for (I) verifying any signature upon a fax instruction; (ii) any delay in executing (or rejecting) your instructions in the event we are unable to contact you (or a designated signer on your account) by telephone.

MISCELLANEOUS: We may from time to time provide you with operating procedures or instructions for use of our services. The terms under which we provide such services, including any operating procedures, are subject to amendment upon five days prior notice to you. All services are rendered subject to the terms and conditions governing your account(s). This letter of agreement shall be governed by the laws of the State of New York.

THE CHAPE MAINIALLS	AT DATIK			
By X Signature		Date		
THIS SECTION TO B	E COMPLETED BY CUSTOME	R		
	ERS FOR CALL-BACKS AND I OR COMMUNICATIONS	PERSON(S) DESIGNATED TO AF	FIRM OR DISAFFIRM	
Name of Person #1		Telephone Number		
Name of Person #2		Telephone Number		
Name of Person #3		Telephone Number		
CUSTOMER'S ACKN	IOWLEDGEMENT:			
CHOOSE ONE:	O NEW AGREEMENT (	EXISTING AGREEMENT	DATE	
ACCOUNT TITLE ACCOUNT NUMBER (ACCOUNT TO BE DEBITED)				
X Signature_ By: (Authorized signatu	ere on account debited if applicable	X Signature_	account debited if applicable)	

FIG. 8

Complete information online. Then sign and date at each line marked "X" after printing Funds Transfer Instruction
Commencing (Month) and on the (DATE) of each month thereafter, transfer
the sum of \$
Please choose one of the options below:
PAYMENT IN (CHECK ONE) O US DOLLARS O LOCAL CURRENCY:
INDICATE LOCAL CURRENCY TYPE
The above amount should be transferred to the following:
Bank or Financial Institution: Swift Address/CHIPS/ABA:
Address: Country: Postal Code:
Name on Account: Account Number:
Please charge my account number Chase Manhattan Bank charges.  with the above amount, plus The
These instructions shall remain in effect until you receive written notice of termination or revocation thereof. The undersigned agrees to indemnify The Chase Manhattan bank against any loss occasioned by The Chase Manhattan Bank complying with these instructions (either before or after death or disability of the undersigned) prior to such date or receipt of such written notice.
It is understood and agreed that The Chase Manhattan Bank will no way be held responsible for any damages resulting from your having failed to make any requested payment or payments by reason of inadvertence or oversight, or by reason of your having charged the account of the undersigned through inadvertence or oversight, if, after the termination or revocation of these instructions, other items drawn, accepted or made by the undersigned are returned because of insufficient funds. This agreement shall be binding upon the heirs, executors, administrators, legal representatives, successors and assigns of the undersigned.
X Signature

FIG. 9

Personal Signature Card Complete	te information online. Then sign and dat	e at each line marked	"X" after printing.
ACCOUNT TITLE (Accounts with mult	iple owners are joint, payable to either o	wner or survivor).	
	······································		
CHASE USE DATE ONLY: COMPLETED	ACCOUNT NUMBER	BAC/ PROFIT CENTER	DATE ACCT OPENED
Last Name	Eirst Name	MI	
Taxpayer Identification Number(s): Pri	mary Applicant's taxpayer Number ID#		
Secondary Applicant's Taxpayer ID#			
Check Account Arrangement:  Check Account Type: Checking	Individual U Joint	A (Money Market Acco	
	Checking with interest $\square$ MM.	•	,
agree that you are authorized to rely usagree to the terms and conditions of the amended for the type of account and sissued one/two and all eligible account can be accessed by the Chase Bankin consumer report on me/us and if the a	of funds and in the transaction of all off pon the signature(s) written below and on the Deposit Account Agreement and Discu- services I/we selected above. If I/we do to will be linked to it/them. These linked to it/them. These linked to it/them. During the rev- pplication is approved, you may at any to a have to ask for the name and address	on the next page. I/we slosures currently in ef- not have a Chase Ban accounts, whether sin iew of my/our applicatione in the future obtain	have received and fect and as may be king card, I/we will be agly or jointly owned, on, you may obtain a an additional consumer
Primary Applicant Signature	Joint A	pplicant Signature	
X Signature	X Sign	ature	
number(s) and (2) that I/we am/are not withholding, or (b) I/we have not been report all interest or dividends, or (c) T to backup withholding. (If "applicant" it notified payee underreporting, strike of	fy (1) that the number(s) shown on this to subject to backup withholding either be notified that I/we am/are subject to back he Internal Revenue Service has notified as in fact been notified by the IRS that ut the appropriate phrases within the ce	cause: (a) I/we am/am cup withholding as a re d me/us that I/we am/a it is subject to backup rtification.)	exempt from backup sult of a failure to are no longer subject
Primary Applicant Signature		pplicants Signature	
X Signature	X Sign	ature	
statements. If I/we selected the Check I/We agree that the account statement	tement: I/We authorize you not to return k Imaging Option, I/we agree to receive t will contain information about each che ng a proper reconciliation of the account al checks.	images (front only) of ck paid, including che	my/our paid checks. ck number, dollar
Primary Applicant Signature	Joint A	pplicant Signature	
X Signature	X Sign	ature	
CHASE USE ONLY: THE ABOVE INFORM WERE VERIFIED BY: Print Name:		(PRIMARY AND JOINT,	IF APPLICABLE)

FIG. 10

ENROLL IN DIRECT DEPOSIT TO RECEIVE SPECIAL EMPLOYEE PRICING DISCOUNTS FROM Chasel COMPLETE INFORMATION ONLINE: THEN SIGN AND DATE AT EACH LINE MARKED "X" AFTER PRINTING

### AUTHORIZATION AGREEMENT FOR DIRECT DEPOSIT OF PAYROLL

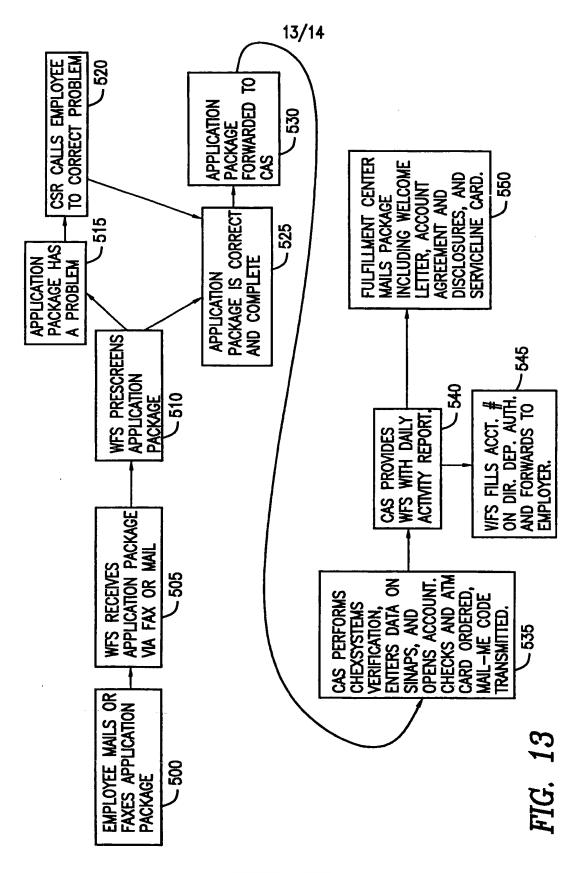
EMPLOYER	EMPLOYER ADDRESS	CITY	ſ	STATE	ZIP CODE
LAST NAME	FIRST NAME N	SOCIAL SECL	JRTTY #		
	APT# BUSINESS PHONE	CTTY		CODE YE	ars there
MY CHECKING ACCOU	PLOYER, UNITATE (IF N	, to depo	OSIT ME NEI NTRIES AND	r pay direc Adjustnen	CTLY INTO TS FOR ANY
CHECK IF APPLIC	ERROR TO MY ACCOUNT.  ABLE: I AUTHORIZE MY EMP  O MY CHASE SAVINGS ACCO  ) MY CHASE CHECKING ACC	uni wiih ihe bal	THE AMOUNT ANCE OF MY	r \$ 📖 È	PLEASE ENTER AMOUNT EING
INFORMATION BELOW.	ACCOUNT IS PROPERLY ( I AGREE THAT THIS AUTH ON TO MY EMPLOYER TER	IORIZATION WILL R	emain in ef		
XSIGNATURE		-	DATE		
CHASE USE ONLY BANK NAME CHASE N BANK-ROUTING NUMB CHECKING ACCOUNT	IANHATTAN BANK ER	SAVINGS ACCOUNT SAVINGS ACCOUNT SAVINGS ACCOUNT	NAME		

FIG. 11

Form W-8BEN (October 1898) Department of the Treesary	Certificate of Foreign Status of B for United States Tax Wit Section references are to the Internal Revenue Code.	hholdin ► See seç	ig sarata instru	ctions.	OMB No. 1545-1621
Internal Revenue Service	Give this form to the withholding agent or payor.	CO HOL SEL	10 to 07 123		Instead, use Forex
Do not use this form for:	as a construction a southern also individual				W-9
A U.S. citizen or other	r U.S. person, including a resident alien individual		• • • •	• •	W-RECLOW W-BMY
A foreign partnership	(see instructions for exceptions) international organization, foreign central bank of issue, tax-ex	emnt aman	tration	• •	
or private foundation.	tisining the applicability of saction(s) 501(c), 892, 895, or 1443	(b)			W-SECI or W-SEXP
o A person string as at	exemption from U.S. withholding on income effectively consect	ed with the	conduct		
of a trade or business	in the United States	<u></u>	· · · ·		W-8ECI
Ideatif	ication of Beneficial Owner (See Instructions.)				
	or organization that is the beneficial owner		2 Count	ry of Inco	rporation or organization
•			l		
3 Type of beneficial	OWNer individual Corporation Disc	titne bebrage	y Perts	ership	Trust Estata
Foreign governs		UB .	☐ Forei	gn tax-exe	mpt organization
A Permanent reside	nce address (street, apt. or suite no., or rural route). Do not use	a P.O. bo	<b>3L</b>		
• • • • • • • • • • • • • • • • • • • •	,				
City or town, stat	e or province, include postal code where appropriate.			Country	(do not abbreviate)
5 Mailing address (	f different from above)				
City or town, stat	e or province. Include postal code where appropriate,			Country	(do not abbreviate)
8 U.S. taxpayer ide	ntification number, if required (see instructions)		orzign tex id	entifying :	number, if any (optional)
8 Account number		<u>'</u>			
Claim	of Tax Treaty Benefits (if applicable)				
a The beneficial b trequired, th c The beneficial requirements	ack all thek apply):  owner is a resident of	structions). eaty benefit: uctions).	s are claimed	, and, V a	pplicable, meets the
U.S. trade or	il owner is not an individual, is claiming treaty benefits for divide business of a foreign corporation, and meets qualified resident	status (see	instructions).		
Form 8833 #	if owner is related to the parson obligated to pay the income wi the amount subject to withholding received during a calendar y	ear exceed:	s, in the aggr	egate, \$5	00,000.
treaty identified o	ad conditions (if applicable—see instructions): The beneficial ow on line 9a above to claim a	on (specify	type of incon	ne):	rucie
		••••			
	nal Principal Contracts				
11 I have provid connected w	ed or will provide a statement that identifies those notional prinits the conduct of a trade or business in the United States. I ag	cipal contra ree to upda	cts from which te this statem	h the inc	ome is not effectively quired.
Certifi	cation				
Under possibles of perjury. I further certify under pen-	. I deciare that I have examined the information on this form and to the tastes of perjury that:	est of my kn	owledge and be	ellef it is un	se, correct, and complete.
	er (or am sutherized to sign for the beneficial owner) of all the income to	which this fo	rm refelet,		
• The beneficial owner is					
. The income to which th	is form relates is not effectively connected with the conduct of a trade o	r business in	the United Stat	ies.	
e For higher transactions	or barier exchanges, the beneficial owner is an exampt foreign person a	s defined in t	he instructions.	,	
<ul> <li>Any income from a noti States, and</li> </ul>	ional principal contract to which this form relates is not effectively conne	cled with the	conduct of a tr	ade or but	
I am not a former citize     i am nevertheless entit	m or long-town resident of the United States subject to section 877 (relating to treaty benefits with respect to the amounts received.	ing to certain	ects of expetri	ationi or, il	i am subject to section 877,
Sign Here	patture of beneficiel owner (or individual authorized to sign for beneficial	owner)	Date		Capacity in which acting
	ction Act Notice, see separate instructions.	Cat. No.	250472		Form W-BBEN (10-92)

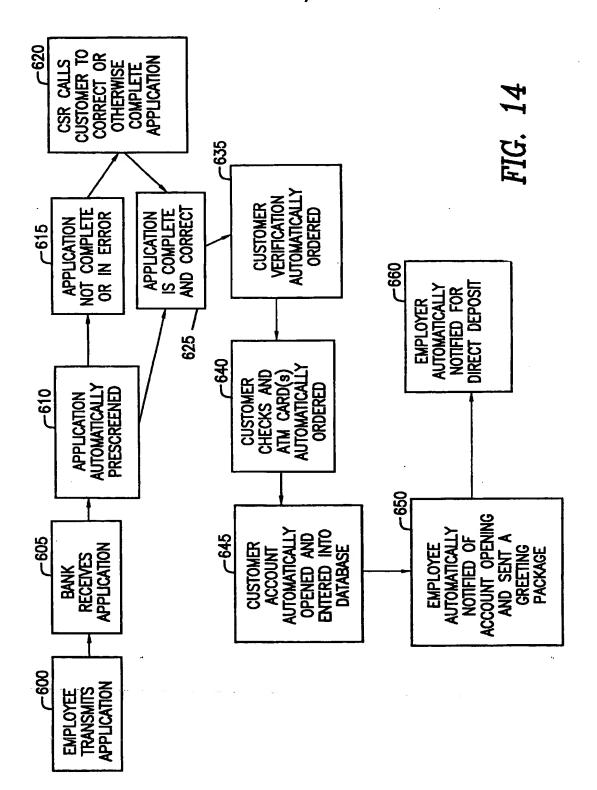
FIG. 12

425



SUBSTITUTE SHEET (RULE 26)

1



SUBSTITUTE SHEET (RULE 26)

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